



HIDDEN VALLEY RESORT

Code of Conduct

This Code of Conduct applies to all people attending Hidden Valley Resort. It also applies to members of Hidden Valley Golf & Country Club Pty Ltd and Hidden Valley Golf Club (Wallan) Inc. when representing the respective clubs at other venues.

- **Hidden Valley Resort aims to provide a friendly, welcoming, and inclusive environment, and has a zero-tolerance policy for inappropriate behaviour.**

If you experience or witness any of the following behaviour at Hidden Valley Resort, or on our websites or social media, please report it immediately.

- Racism.
- Sexism.
- Sexual Harassment.
- Abuse: Verbal or Physical.
- Intolerance of a person's religion, gender identity or sexual orientation.
- Behaving in a way that disturbs the enjoyment of the venue for other people.
- Any other actions deemed to be intentionally hurtful, harmful, threatening, or inappropriate.

We aim to enforce the right for all Hidden Valley Resort members and patrons to enjoy the venue in an environment that is safe and without risks to health, violence, and aggression.

- **Hidden Valley Resort hosts many types of events, many of which are 'Family Friendly' and can include children.**

Therefore, we will maintain a zero-tolerance approach towards offensive or obscene language at the resort and at events that are open to family members of all ages.

Members using excessive offensive or obscene language to the point where it disturbs other patrons, will be given ONE warning. If behaviour persists, the member will be required to leave the venue.

- **All Hidden Valley Resort members and patrons must adhere to the code of conduct and all Resort staff must be treated with respect.**

Any violation of the Code of Conduct, or any action that a Hidden Valley Resort staff member finds to be inappropriate or disruptive, will result in the offending member or patron being removed from the venue. Multiple offenses or severe breaches of the Code of Conduct will result in disciplinary action up to and including an immediate termination of membership, and a life-ban from Hidden Valley Resort events.

Hidden Valley Resort reserves the right to revoke the membership of any member, at any time.

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